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PROFESSIONAL SUMMARY

Motivated Pharmacist with 7 years of International Healthcare projects experience. Recognized for assessing operational, regulatory and quality needs and developing solutions to save costs, improve revenues, and drive customer and client satisfaction on new projects. Resourceful and well-organized with excellent leadership and team-building record.

WORK HISTORY

02/2019 - Current

Response Plus Medical (ADNOC Project) | Abu Dhabi, UAE
Manager Pharmacy Operations

- ADNOC is leading Oil and Gas company in the world with 6th largest Oil reserves in the world.
- It has operations in offshore and onshore where the staff needs medical facility, So ADNOC has site clinics and medical centres for their staff with a total of 9 pharmacies along with around 130 clinics which are Type A, B & C as per the available scope of services along with ambulance service (BLS+ACLS).
- RPM is managing all the medical facilities in collaboration with the ADNOC Group Medical Unit in remote sites.
- As leading Pharmacy Operations all over UAE I am placed in corporate office of Response Plus Medical my job responsibility is to ensure safe and accurate drug supply to all the projects of UAE i.e. pharmacies, site clinics and ambulances as per client's quality standards, DOH and international guidelines of supply chain.
- As a member of Medical affairs team my job is to ensure scientific liaison for key clients i.e. ADNOC, EGA, Abu Dhabi Airports.
- Audits of Site-Clinics with ADNOC GMU quality and risk department also with DOH.
- Day to day guidance to pharmacists, nurses, and physicians.
- Developing and implementing policies, business processes, quality standards, controlling the operating budgets with measurement criteria (KPI's), along with setting of high standards as per DOH and ADNOC GMU guidelines.
- Preparation of quarterly sales targets and annual business plan.
- Fifty percent of Time to travel (Air, Sea and Land) for site visits and training of the staff and health related campaigns for onsite employees of ADNOC.
- Overseeing Narcotic and Controlled medicine operation at ADNOC site clinics
- Devising quality-related audit corrective action plan and closing NCR's within stipulated deadline with evidence for ADNOC auditors.
- Internal quality and risk-based audits for all clinics.
- All medication-related regulatory issues which need approval from UAE regulatory bodies.
- Internal MMU related trainings and CME for Physicians, Nurses, Pharmacists and Paramedics.
- Preparation of Clinical practice guidelines i.e. Diabetes, COPD, Hypertension, Medication therapy management in Ramzan and others as per Oil and Gas industry/Ministry of health UAE requirements in line with occupational health directives.
- Development of pharmacy software system for central purchasing, IV drug protocols and physician support services (CPOE) with IT support team.

SKILLS

- MIS Software: I am fully conversant with the use of MIS/HIS software i.e. Oracle, Sage, HMISS
- MS OFFICE (PowerPoint, Excel, Word, Outlook)
- Good Communication Skills
- Language: English, Urdu, Punjabi Arabic (limited working Proficiency)

EDUCATION

2019

Universidad Catolica San Antonio De Murcia (ESBF) | Murcia Spain
MBA: International Marketing Management

2019

ESBF (Cambridge International Qualification)
Diploma of Higher Education: Business Management

2012

Punjab University College of Pharmacy | Lahore-LHE
Doctor of Pharmacy: Pharmaceutical Sciences

2006

BISE Lahore (Islamia College Civil Lines) | Lahore-LHE
HSSC: Higher Secondary School Certificate

2003

BISE Lahore (Govt. Central Model School) | Lahore-LHE
SSC: Secondary School Certificate

04/2017 - 01/2019

Nation Hospital managed by Medical University of Vienna. | Abu Dhabi, UAE
Inpatient Pharmacist

- Nation Hospital was a new project which started working in August 2017. It was a hospital with all major Specialties, OPD Clinics, Theatres, ICU, NICU, and Emergency department. Being part of the team, which starts this project and delivers it in full functionality (Pharmacy related) I gain a diverse experience working on Policies and Procedures and documentation which follow the Department of Health Abu Dhabi and JCI Audits (MMU chapter). Apart from my Job description I have participated and contributed to the below-mentioned areas to get the inspection approval from the department of health Abu Dhabi.
- Supervisor of Sterile Preparation area of the Hospital. (Development of aseptic sterile area according to USP 797 guidelines for IV compounding)
- Representative of Antimicrobial Stewardship Committee of Nation Hospital. (Prepared a booklet for the Program and key performance indicator forms to track out utilization of antibiotics).
- Patient Profile reviews, Medication room, and crash cart Audits.
- IT, Physician and Nursing Support (Pharmacy Informatics) for the Hospital Information System.
- In charge of Narcotics and Control medications.
- ASHP sterile compounding Competency Course in May 2017.
- As a Speaker in 2nd Global Pharmacy & Healthcare Research Symposium 3-4 Nov 2017.
- Education Facilitator for CME in Nation Hospital related to Physicians, Nurses, and Pharmacists.

02/2015 - 02/2017

Canadian Specialist Hospital JCIA. | Dubai, UAE
Staff Pharmacist

- Reviewing the history of patients for different medications and patient's profiles for current symptoms and diagnosis.
- Management of pharmacy as to providing quality service in dispensing medicines.
- Ensures that regulatory and compliance of JCI standards and Dubai Health Authority adhered to.
- Serves as mentor to trainee pharmacist in preparation to DHA licensing
- Inventory management (Purchase order, GRN, and expiry control)

12/2012 - 11/2014

Shifa International Hospital JCIA H-8/4 Islamabad. | Islamabad, Pakistan
Clinical Pharmacist

- Working on Antimicrobial stewardship program to restrict antibiotic use.
- Supervising Extemporaneous compounding area. IV admixing of Chemotherapeutic Drugs to inpatients and day-care patients: •Ensuring all the standards USP 797 and USP 800 of working in Sterile Area to be followed during IV and Chemo Mixing Preparations.
- A project of establishing Sterile Antibiotic Admixing Area according to USP 797.
- I have worked as a Study Pharmacist in Shifa International Hospital research department in ongoing multicentre clinical trials (Phase III-b) of Safeher (study code- MO28048) and Peruse (study code- MO28047) of ROCHE Pharmaceuticals.
- My Job responsibilities were to Implement "Good Clinical Practices", and regulatory requirements to ensure the protection and ethical treatment of human subjects.
- Ensure identification and reporting of safety issues, when applicable, from research site staff to the sponsor and the IRB/IEC.
- Perform monitoring activities per the monitoring plan (e.g.
- Verification of source documents and eCRF/CRFs, site communications, follow up on data anomalies, etc.) •Review the accuracy and completeness

CERTIFICATIONS

- Training and Certification on Good Clinical Practice (ICH GCP) Guidelines meeting minimum criteria for ICH E6 GCP investigator site personnel training version #1
- Member and winner of Quiz from SPECT (Society for the Promotion of Ethical Clinical Trials) INDIA.
- Certification of Clinical "Antimicrobial Stewardship" from "Stanford School of Medicine USA".
- "e-Learning Course on Management in Health (Cohort 1) FY 16" Aug 12-Sep 23, 2015" from World Bank Group.
- Basic Life Support Certifications American Heart Association 2020.
- "Introduction to Principals and Practice of Clinical Research" online course from NIH USA.
- Certified Professional in Healthcare Quality From NAHQ, USA Dec, 2017 (79/125)
- Tropical Basic Offshore Safety Induction Emergency Training by "OPITO" on 16th Feb 2019 valid for 4 years.
- Basic Hydrogen Sulphide safety training by "OPITO" on 17th Feb 2019 valid for 2 years.

ADDITIONAL INFORMATION

- **Shaukat Khanum Memorial Cancer Hospital and Research Centre;** As a Volunteer Pharmacist in SKMCH and RC Pharmacy Department from June 2012 till August 2012.
- **Pakistan Association of Dubai:** In Pakistan Association of Dubai arranging free relief medical Camps for Poor patients since December 2016.

of site records (i.e., essential documents, query resolution, and other data collection tools)

- Ensure accountability of Investigational Product and related supplies are performed.
- Ensure complete reporting and proper documentation of monitoring activities.
- As a Visiting Lecturer of Pharmacology at Shifa College of Nursing Islamabad from May 2013 to Feb 2014.
- Training workshop on "Handling of Cytotoxic Drug Spillage" by Sandoz Pharmaceuticals on 17th June 2014.

ACCOMPLISHMENTS

- **Project Management** - Worked directly with clients [Nation hospital (Medical University of Vienna) ADNOC GMU, Emirates Global Aluminium, Abu Dhabi Airports].
- **Supervision** - Supervised directly a team of 18 and indirectly more than 100.
- **Publications** - Furqan Khurshid Hashmi, M. Umar Hafeez, Khalid Hussain, Muhammad Islam, Nadeem Irfan Bukhari, "Self-medicating behaviour of urban Pakistani population toward psychotropic agents and its correlates" International Journal of Pharmacological and Pharmaceutical Sciences Vol:1, No:12, 2014.
- Presented in International Conference of Pharmacology and Toxicology Department of Pharmacology and Toxicology UVAAS LHR, Pakistan, January 26-27, 2012.
- Also presented as a speaker in 2nd Global Pharmacy and Healthcare Services Research Symposium 3-4 November 2017 Dubai, UAE.
- Presented as a Poster Abstract in 3rd IVPN Symposium Cleveland Clinic Abu Dhabi 17-19 Nov 2017.

REFERENCES

- Prof. Dr. Michael Felfernig
Medical Director
Response Plus Medical services Abu Dhabi, UAE.
00971-565052204
- Dr. Rania Sonble
Head of Pharmacy
Nation Hospital Managed by Medical University of Vienna
00971-509377868
- Dr. Praveen M Nair
Manager of Pharmacy
Canadian Specialist Hospital Deira Dubai
00971-529116109
- Mr Muhammad Tahir Aziz
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